

# VOLKWEIN'S MUSIC

## KNOW YOUR OPTIONS

MUSIC, INSTRUMENTS, REPAIR, WOODWINDS, BRASS, STRINGS, PERCUSSION, COMBO

INTRO

Dear Rental Customer:

We want to take this opportunity to congratulate you on enrolling your child in the music program at their school. The trial period for your rental instrument has now come to an end.....

## KNOW YOUR OPTIONS!

### OPTION 1: CONTINUE TO RENT.

If you choose this option, **you do not have to contact us - simply continue to pay your rental fees each month** by paying the amount shown on the enclosed monthly statement. Your initial rental payment plus each monthly payment, for up to 36 months, may be used toward the purchase of a new instrument. The new instrument will replace the instrument you are now renting.

You may also pay your bill **online at [www.volkweinsmusic.com](http://www.volkweinsmusic.com)** or have your payments billed automatically to a credit card. Simply complete the credit card authorization form on the bottom of this form and return it with your first payment. **PLEASE NOTE: When you completed the rental agreement, you were not automatically enrolled in autopay.**

### OPTION 2: RETURN THE INSTRUMENT TO VOLKWEIN'S.

If you choose to discontinue your participation in the rental program, simply return the instrument to Volkwein's Music. The instrument may be returned in person or shipped via U.S. Mail, UPS, or any pre-paid mail service to Volkwein's Music. The rental agreement will be canceled when the instrument is received at the store.

**You must notify Volkwein's Music at once if you have made return arrangements with the music teacher** at your school. You will remain responsible for the rental instrument until it is returned to Volkwein's Music.

If you have any questions concerning your child's progress, please contact your child's music teacher. Contact Volkwein's for questions concerning the instrument rental program or the purchase of a new instrument. Our staff of experts can assist you in making the best decision for your child.

Thank You For Choosing Volkwein's Music!

**800.553.8742**  
**VOLKWEINSMUSIC.COM**

### CREDIT CARD AUTHORIZATION FORM

*Notice: By signing this form, you agree to have your monthly payment (15th of the month) automatically billed to your credit card. To authorize monthly payment via credit card, please provide the requested information below.*

Card Type:  Visa  Master Card  Discover  AMEX Amount charged to credit card \$ \_\_\_\_\_

Card # \_\_\_\_\_ Exp Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_ Customer #: \_\_\_\_\_ Phone: \_\_\_\_\_

Cardholder Signature : \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE NOTE: When you completed the rental agreement, you were not automatically enrolled in autopay.**

02.22