

VOLKWEIN'S MUSIC

KNOW YOUR OPTIONS

MUSIC, INSTRUMENTS, REPAIR, WOODWINDS, BRASS, STRINGS, PERCUSSION, COMBO

ENDING

Dear Rental Customer:

As a friendly reminder, we wanted you to know that the **end** of the **36 month rent accumulation period** ends with your next rental payment. Because of this, we thought now would be a great time to...

KNOW YOUR OPTIONS!

OPTION 1: PURCHASE A NEW INSTRUMENT.

Bring the instrument that you are now renting to Volkwein's. Accumulated rental money may then be applied toward the purchase of a new band or orchestra instrument. The difference may be paid with cash, check or credit card. We also offer in house financing for customers with a positive payment history. The rental instrument that you are currently using will be returned at the time you purchase a new instrument.

OPTION 2: CONTINUE TO RENT THE INSTRUMENT PAST THE 36-MONTH PERIOD.

You may choose to continue renting the instrument from Volkwein's as you have been doing for the past 36 months. However, please remember that payments beyond the 36th rental month will be considered strictly as rent paid for the use of the instrument, and that any additional rental payments **will not** accumulate toward the purchase price of a new instrument.

If you choose this option, **you do not have to contact us - simply continue to pay your rental fees each month.** Previously accumulated rental money will remain intact while you continue to rent, provided your account is current. Volkwein's will continue to cover the rental instrument under the free repair, replacement and exchange policies until the instrument is returned to our store.

OPTION 3: RETURN THE INSTRUMENT TO VOLKWEIN'S.

If you choose to discontinue your participation in the rental program, simply return the instrument to Volkwein's. The instrument may be returned in person or shipped via U.S. Mail, UPS or any pre-paid mail service to Volkwein's Music. The rental agreement will be canceled when the instrument is received at the store.

You must notify Volkwein's Music at once if you have made return arrangements with the music teacher at your school. You will remain responsible for the rental instrument until it is returned to Volkwein's Music.

800.553.8742
VOLKWEINSMUSIC.COM